

Our Reference: GP-304358-OST-ALS

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

|                          |  |
|--------------------------|--|
| Applicants:              | David W. Rockett, et al.   |
| Serial Number:           | 10/797,733   |
| Filing Date:             | March 10, 2004   |
| Confirmation Number:     | 3416   |
| Examiner/Group Art Unit: | William J. Deane, Jr./2614   |
| Title:                   | METHOD AND SYSTEM FOR AUTOMATED<br>UNIT SERVICE REQUESTS FROM A<br>TELEMATICS UNIT |

**AMENDMENT PURSUANT TO 37 C.F.R. § 1.116**

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

The Final Office Action dated October 5, 2007 has been received and carefully reviewed. Please revise the above-identified patent application as indicated below. Entry of this Amendment is respectfully requested.